

Fast Lane Hack The Cert™ Program

MICROSOFT AZURE ADMINISTRATOR HACK THE CERT (AZ-104HTC)

Virtual Event Report

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Summary

At a Glance

- AZ-104 HTC First Teach
- 6 Attendees
- 0% Drop off
- 100% Retention days 1-5
- 1 Team
- 1 x Lead Coach / Coach
- 2 x Coaches shadowing as part of a TTT

This report brings you the results of our first UK teach of the Microsoft AZ-104, Hack the Cert™ course.

Over the last two years, we have seen a significant shift in the way people wish to learn and consume their knowledge. Moving away from the traditional classroom deliveries, we have witnessed a substantial uptake in demand for a more immersive, hands-on interactive experience.

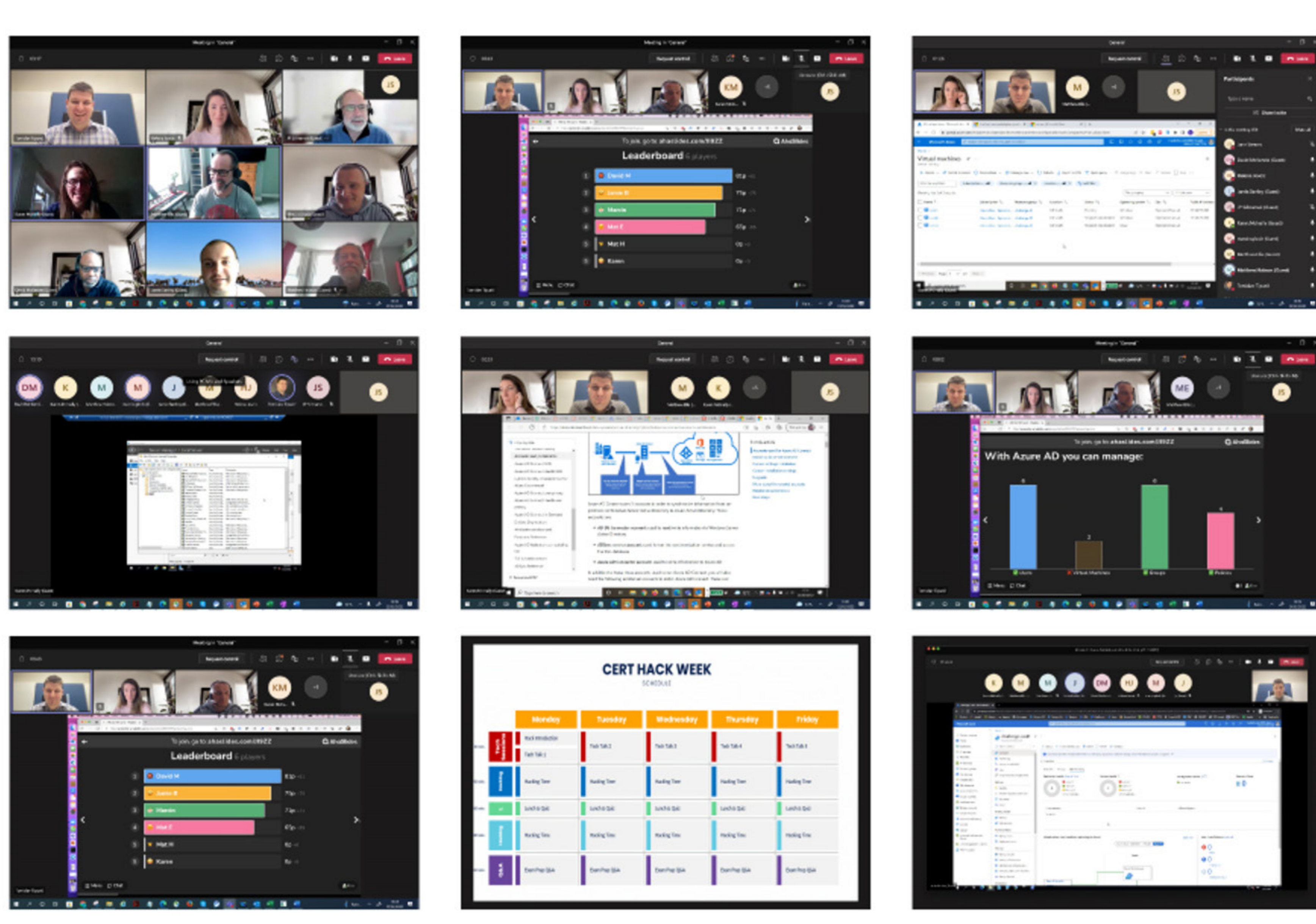
The Fast Lane Hack the Cert™ Program transforms the traditional ILT (Instructor-Led Training) in order to drive deeper skills development as well as accelerated certification attainment. It also builds team capabilities by having learners work in teams to tackle real business problems that are crafted to reinforce exam objectives as well as demonstrate real business outcomes.

As a pre-requisite, we set 8 hours of self-paced learning on MS Learn prior to the start of the Hack. We also had all students complete a self-assessment test to identify any gaps.

We started day one of the course in a General Session from our Lead Coach who shared the agenda for the event and set the scene for what was to be a packed, immersive, full-on, interactive week. This led into our first daily Tech Talk of the week and thereafter they jumped straight into the Hack.

About Fast Lane

- Global Gold Microsoft Learning Partner
- Offices in 45 countries worldwide
- Pool of 475 Microsoft Certified Instructors
- Delivered over 100 Microsoft OpenHacks globally
- Trained in excess of 30,000 Microsoft students globally in 2021



Highlights

- Know before you go (KBYG):** We hosted a 2½ hour online “know before you go” webinar for all delegates, led by our Lead Coach who provided an orientation to the resources and journey ahead. This was scheduled T-1 week from the Hack the Cert start date.
- Recommended self-paced study:** We recommended 8-hours of self-paced study as a pre-requisite to the Hack event.
- Attendance** 6 participants joined on days 1 and 6 for the remainder of the event, with zero drop-offs.
- Team Numbers:** The Hackathon is designed for an optimum team size of 6 participants. We had 1 dedicated team made up of 6 delegates.
- Collaboration:** Delegate’s level of knowledge was good and the high levels of collaboration amongst the teams worked really well.
- Knowledge sharing and connecting teams.** To stimulate knowledge sharing and cross-team collaboration, we had a different representative from within the team to lead in each of the challenges.
- Hackathon Quiz.** We ran quizzes after lunch every day which was a re-cap on some of the topics covered in the morning and the previous day. It was very well received and highlighted as one of the most enjoyable parts of the Hack.
- Positive Feedback.** Comments from the learners were amazing. The work they were doing in the Hack was exactly what they were looking for. Other comments included good format, the atmosphere was friendly and relaxed, challenge format, quizzes, total immersion. They were very surprised at how much they have learned.
- Ratio of Virtual Coaches.** We had a dedicated Coach for the team (1:6 Learners).
- Remote Participation.** All learners were remote and using MS Teams.

Teams Insights / Challenge Status

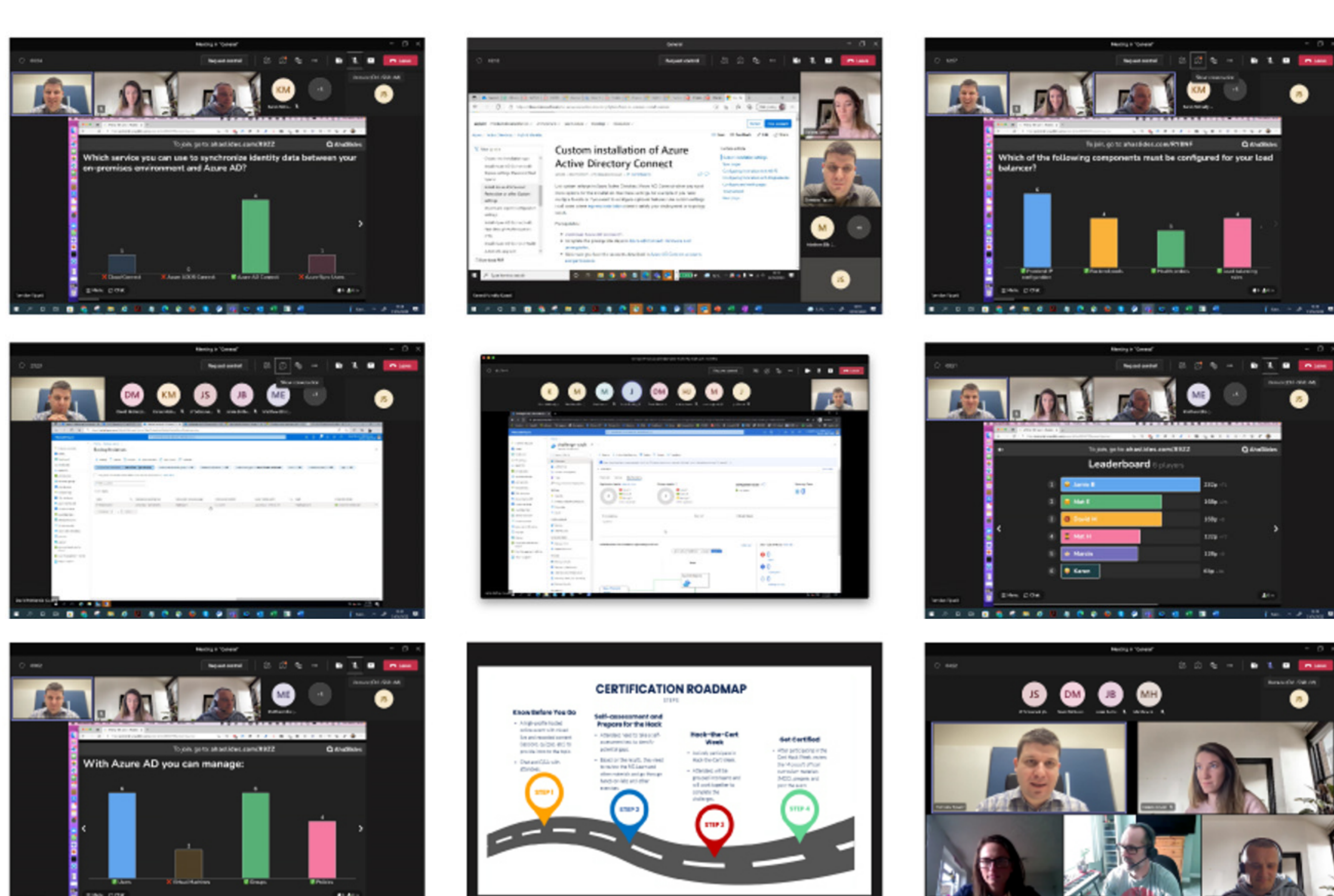
Team No.	Challenges Status - Day 1	Challenges Status - Day 3	Challenges Status - Day 5	Coaches Feedback
1	Completed Challenges 1 & 2	Completed Challenges 5 & 6	Completed Challenge 8	<p>At the end of day 1, the team had completed challenge 1 & 2. The delegates had commented how much they had learned already using the hack format.</p> <p>The Coach was pleased with the pace of the Hack and the student's existing knowledge had been good from the start.</p> <p>All students were 100% engaged and collaborated really well. At the end of the hack, the Tech Lead commented he would tweak challenge 8 and make it harder before the next delivery.</p>

Event Statistics

Attendance 6 Delegate Attendees: 100% retention for the event	Event Satisfaction 100% Very Satisfied with the overall event
Satisfaction 100% Very Satisfied with their Coach. 100% Very Satisfied or Satisfied with the Hack the Cert content. 100% Strongly agreed or agreed that the Hack the Cert is an effective way to upskill on new technologies. 100% Strongly agreed or agreed that they will take what they have learned and apply it to their business challenges. 100% Agreed the Hack The Cert™ format helped to accelerate them towards achieving their certification.	
Team Challenge Breakdown 1 Team completed through challenge #8	

Anecdotes

What did you enjoy most about the Hack the Cert Event?		
I enjoyed the friendly atmosphere and everyone working as one unit. It really made the experience enjoyable while learning at the same time. The coach was very helpful and polite when our group was possibly steering in the wrong direction to bring us back on track.	Hands on approach.	The coach was very informative.
Hack Participant	Hack Participant	Hack Participant
The rotation between the team on performing the challenges set up for us.	Quiz time.	The coach was very descriptive and explained everything in great detail, always sharing links to tutorials on everything we are doing. This will also help with being able to revise for the exam as we have so much documentation.
Hack Participant	Hack Participant	Hack Participant
How can we improve the Hack the Cert course?		
Honestly, I'm not sure there is any need to improve. I think being in a classroom may help, but this obviously can't happen until rules from the pandemic have eased some more.	I don't think it needs improving.	I don't have any improvement suggestions. All was good.
Hack Participant	Hack Participant	Hack Participant
I would say just re-enforce the importance of reading any documentation prior to attending.		
Hack Participant		



Special thanks to the following, for the organization, creation and execution of the Hackathon:

- Hack the Cert Architects: **Tomislav Tipurić & JP Schramek**
- Tech Lead Coach: **Tomislav Tipurić**
- UK Hack the Cert Project Team: **Lindsay Douglas, Simon Keeble & Jane Simons**
- UK Hack the Cert Marketing Team: **James Dixon & Ryan Fowles**

Thank you,

Jane Simons and the Fast Lane Team
Vendor Alliances Director EMEA